

INTERNAL MEMORANDUM

To: [REDACTED]

Your Ref: NAVAL CLUB

From: [REDACTED]

My Ref: WK/202304471

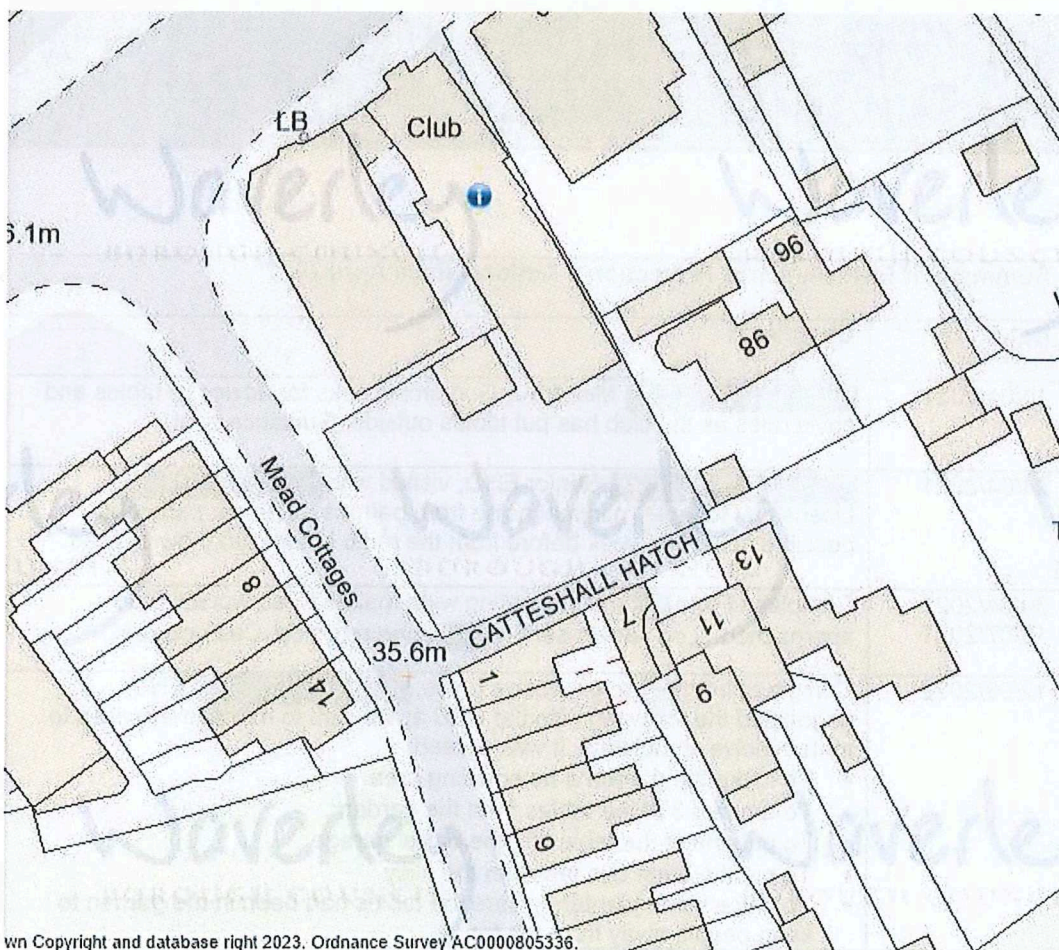
Date consultation received: 18 September 2023

Date: 19th October 2023

**Godalming Naval Club, 88 Meadow, Godalming, Surrey, GU7 3HY
Review of Club Premises Certificate**

Environmental Protection is making a representation regarding the prevention of public nuisance.

We have been investigating complaints of noise and other activities at the Naval Club impacting neighbours for the past few years. A map of the location and ariel photograph are shown below. The Naval Club is in close proximity to neighbouring dwellings. A summary of our involvement over the past few years is also given below.





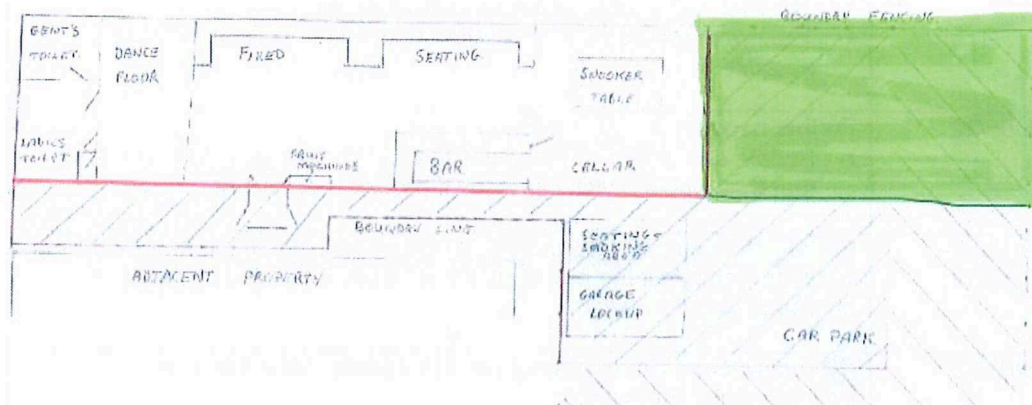
Summary of Environmental Protection's Actions since April 2021	
Date	Comments
15/04/2021	██████████ Meadow, Godalming asks for advice re tables and covid rules as the club has put tables outside. Guidance sent.
24/04/2021	██████████ Senior EHO, visited with ██████████ Licensing Manager, minimal noise from patrons in the car park, but possible noise the week before from the radio in the club, now ceased.
30/04/2021- 19/07/2021	Complaint From ██████ that prevailing wind makes noise worse. Club approached. Log sheets sent to ██████ none returned. Case closed.
12/08/2022	Complaint from ██████ re excessive noise. ██████████ EHO, negotiated the following with the DPS at the club to manage activities to try to resolve complaints. It was agreed: <ul style="list-style-type: none"> • To make the garden a no smoking area • To remove 3 of the tables from the garden • To put one of the tables by the barrel garage • To put the other two tables in the alley • To place some planters where the tables had been in the garden to keep people away from the fence.

	<ul style="list-style-type: none"> To remove the white chairs from the garden The owner would liaise with Biffa about a later collection time if possible.
15/09/22	<p>Further negotiations took place:</p> <ul style="list-style-type: none"> People can smoke at the tables furthest away from the hedge, and that they would revisit this issue if problems persisted.
18/11/22-22/12/22	<p>Cllr █████ contacted █████ and █████. It was agreed that in the new year they would investigate if the problems arose again. The need for balanced approach was discussed.</p>
06/03/23	<p>█████ received emails re security camera dispute, not a matter for Environmental Protection.</p>
12/08/23	<p>Further noise complaint from █████. The owner of the club confirmed he wanted to work with us to try and resolve complaints but would welcome a formal investigation as they didn't think noise was excessive. Diary sheets sent to █████.</p>
01/09/23	<p>Diary sheets received from █████.</p>
18/09/23	<p>Licensing contacted EH re licence review.</p>
30/09/23 (Sat)	<p>Officers visited from 19:10 to 19:35 hours. One person was outside smoking by the smoking shelter. The garden area consisted of four tables with chairs in area of carpark by boundary fence/hedge, demarked with planters, garden area was empty throughout the visit and no noise witnessed from club. One other person came out alone to use the smoking area while they were there.</p>
07/10/23 (Sat)	<p>█████ visited the GNC between 15:55-16:25. It was a pleasant sunny afternoon, there were two people having a quiet drink and chat in the garden area of GNC. █████ sat on wall at the front of the carpark. Background noise in this area is loud, as the roads are busy. The sound of quiet voices could be heard from the garden. At 16:10 two other women arrived and joined their friends in the garden. Mostly they could be heard talking quietly, there was some laughter on and off during the course of their conversations. It was not evident that they were smoking.</p>

Whilst we have not confirmed any activities are causing a public or statutory nuisance, they do impact on the amenity of neighbours. Video footage sent to us on a couple of occasions clearly shows excessive noise from patrons (loud talking/shouting) using the garden area.

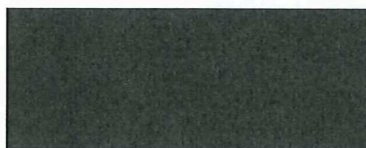
To promote the prevention of public nuisance I recommend consideration be given to adding the following conditions on the licence, in addition to the current conditions/operating schedule. This is in line (but slightly more restrictive) with what was agreed with the DPS at the Naval Club in August 2022.

1. No smoking in the garden/outside area to the south of the building (area hatched green on the plan).



2. A maximum of 8 people in the garden/outside area to the south of the building (hatched green on the plan) at any one time. (Based on the current tables this means 2 tables each seating a maximum of 4 people). No table/chair shall be placed immediately adjacent to the boundary fence.
3. Prominent, clear, and legible notices must be displayed at all exits and, in the garden area, requesting the public to respect the needs of local residents and to use the garden area, and leave the premises, quietly.
4. On busy evenings noise from garden area should regularly be checked, and excessively noisy patrons asked to stop the noise or leave the premises.

Officer signature:



Date: 19th October 2023

Environmental Health Officer

Direct Line: 01483

